

Supporting communities affected by emergencies

objective set last year	progress
<p>Respond effectively to call-outs and stand-bys; working with local authorities and other agencies to provide the support people need.</p>	<p>Met We responded to 166 call-outs and were put on stand-by 135 times.</p> <p>751 WRVS volunteers supported 11,621 people caught up in those emergencies.</p>
<p>To maintain WRVS involvement in a range of emergency exercises and community events to maintain training and readiness, and to generate income that supports our emergency response work.</p>	<p>Met 1,004 WRVS volunteers took part in 169 exercises and events.</p>
<p>To improve the training programme provided to volunteers and market our rest centre training to other organisations.</p>	<p>Met Our training programme was revamped and 1,339 volunteers received training during 2006-7.</p> <p>We sold our rest centre course to one new organisation, and facilitated two major courses at the Emergency Planning College.</p>
<p>To improve the ratio of income : direct costs on emergency response to 70 per cent by 2009-10.</p>	<p>Met We increased the ratio of income : direct costs from 59 per cent to 62 per cent during 2006-7 and are on track to meet the 70 per cent target by 2010.</p>