

## Supporting older people in hospital

objective set last year	progress
<p>Refurbish/upgrade 30 shops and cafés.</p>	<p><b>Exceeded</b> 25 refurbished and an additional 89 shops and cafés were upgraded and re-branded with up-to-date signage.</p>
<p>Improve our food and drink range in hospital cafés.</p>	<p><b>Met</b> We have developed a new standardised menu that we are now piloting in five hospital cafés.</p> <p>We have also introduced more healthy options during this year to most cafés and shops, including fresh fruit, which is sourced locally where possible.</p>
<p>Continue to increase surpluses in our hospital projects and consequently increase our level of gifting back to hospitals.</p>	<p><b>Met</b> Our surpluses from hospital projects, before gifting, totalled £7.9m this year against £7.4m last year (a seven per cent increase).</p> <p>We gifted £5.6m of these surpluses to hospitals to improve facilities and care for patients and their families. This is a ten per cent increase on last year (£5.1m).</p>
<p>Develop a range of new services to support older people and visitors to hospital:</p> <ul style="list-style-type: none"> <li>– 13 new shops/cafés</li> <li>– 7 patient transport services</li> <li>– 7 Home from Hospital services.</li> </ul>	<p><b>Part-met</b> 13 new hospital shops and cafés were set up.</p> <p>One new service to accompany patients to appointments in hospital in Cambridgeshire is up and running and another, at Birmingham Children’s Hospital, is ready to open later in 2007. Two new hospital information desks, one in North Wales, another in Cambridgeshire. Two new Home from Hospital projects in Bedfordshire and Bassetlaw, Nottinghamshire. Three other Home from Hospital projects are in the pipeline (in Birmingham; Louth, Lincolnshire and Leicester), but were not up and running in 2006-7.</p>